

Quick & Simple Steps to
Lodge Maintenance



OR



Email your maintenance requests to
maintenance@bricksandagent.com



SMS your maintenance requests to
0480 019 119

MMS is not available with this service

How does it work?



There's no need to download
an app – just send your
maintenance request.



01

Send an email or
SMS & receive
a follow-up
message.



03

The details you
provided go
straight to your
Property Manager.



02

Fill out an online
form. Attach images,
videos & provide
additional info.



04

Receive updates
about the status
of your job to your
inbox.

Our system will automatically match the email or phone number you're sending from to
the details registered for the property.

If you update your email address or phone number, just let your property manager know.

Other ways to send maintenance



Chatbot



Whatsapp

Send a chat
message to

+61480019292



Phone Call

Call our automated
voice service

+61272018303



Messenger

[Send us a
Facebook chat
message](#)



WeChat

